

Questions and Answer Document

Questions submitted to Wisconsin Department of Health Services in response to the Wisconsin Hospital Emergency Preparedness Program - Information Sharing & Patient Tracking System Grant Request for Proposal RFP #1697 DPH-CB

	Section	Question	Response
1	4.1.6 User Requirements	Please clarify and provide an example of a "snapshot of old and new data."	The system should provide the ability to review data in a summarized or "snapshot" type of view. For example, a hospital's resources and phone numbers, along with other relevant info, should be able to be summarized in a printed report that's easy to download and/or print. In addition, historical data should be available in some type of summary format as well, so that changes or updates can be easily identified. This may be accomplished via a date stamp on the data.
2	4.5.1 Change Management	Please clarify the functionality of the change management tracking description and provide an example.	The vendor should provide some sort of tracking and/or reporting of the problems, questions, and requests that the customer presents to the vendor. Such items should be listed in a queue format so that it is easily discernible as to which items have been addressed.
3	4.11.5 Reporting	Please clarify and provide an example of ability to create reporting database for use for public access.	From data in the database, a User with access to the system may review said data and generate a report of its contents by use of an easy-to-follow sorting tool.
4	4.11.8 Reporting	Please clarify and provide an example of advanced reporting features	Whether by a standard sorting tool, or a tool with advanced features, the user may sort and generate reports from the data that reaches all levels of the database and entire database volume.
5	4.11.9 Reporting	Please clarify and provide an example of hard copy production data.	The system should allow a user to print and save a report in a user friendly format. Any generated report must be formatted in standard Microsoft Office formats (Word, Excel) that can be universally electronically transmitted and printed.
6	4.1 User Requirement #5	Please verify that FIPS 142-2 is the intended reference in this requirement. Our findings lead us to FIPS 140-2.	Yes, this should be FIPS 140-2. It was a typo in the original document.
7	4.1 User Requirement #7	Can the intent of this requirement be further clarified?	The vendor must disclose the programs and processes by which it takes to protect the information exchanged within the system.
9	4.7 Database Requirement #2	Please clarify what is meant by batch upload into a database.	This refers to the ability to view documents that are posted on the system that require the use of standard office software to view them. Batch loading simply refers to the ability to have multiple software/programs available on the system for this purpose.

10	4.9 Patient Tracking Requirement #5	Does the statement “patients requiring transfer services” mean a listing of patients transferred, waiting to be transferred, or some other definition? Please clarify.	This means that we would like to know where a patient is at all times from the moment they are entered into the system until they are discharged.
11	4.9 Patient Tracking Requirement #15	In this requirement, what is meant by Packet Capture and Computer Aided Design integration?	These are systems that are being implemented in various locations throughout WI at the EMS/Dispatch level for use in tracking patient data. “Design” is a typo. This should read “Dispatch”.
12	4.9 Patient Tracking Requirement #15	Is it possible that CAD would mean Computer Aided Dispatch? If so, which CAD system vendor/model would be involved?	Yes, this is a typo. It should be “Dispatch”. Various systems would be involved. The vendor should indicate which CAD systems it can integrate with.
13	4.11 Reporting Requirement #5	Due to HIPAA concerns, could the State please define which data would need to be publicly available? Or define “public access”?	Public access here is defined as “all users of WI Trac”. This would be allowing those users to have a user-friendly reporting capability.
14	4.11 Reporting Requirement #9	Does this refer to the need to print reports?	Yes; in a user-friendly and easy-to-view format.